



THE BESOM in Taunton

sweep away suffering

Besom in Taunton - Privacy Policy

This privacy policy explains how we use any personal information we collect about you.

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Lawful Basis

Besom operates under the lawful basis of “Legitimate Interests” with respect to the data processing of individual’s data. The Legitimate Interest is we require certain data, e.g. contact data and address data, to deliver the service(s) we offer to clients, referring agencies, volunteers and supporters.

What information do we collect about you?

We collect information about you when you enquire about using any of our services, as part of us providing you, or your client, with our service(s), or when you register an interest in supporting us.

As personal data, we hold names, addresses, and contact details of Clients, Referring Agencies and their officers, Supporters and Volunteers, and church contacts. In addition, we hold the detail of support given by Supporters.

How will we use the information about you?

Clients and Referring Agencies – we will initially use the information we collect from you to contact you to discuss the delivery of services to you or your clients. We will then use your information to provide you with any service(s) we have agreed with you and keep referring agencies updated with progress.

Supporters and Volunteers – we will use the information we collect from you, including your level of interest and support for us, to tell you more about our work. We will also thank you for your support, invite you to continue to support us, and add your name to our prayer letter circulation list. We may also use your information to invite you to other Besom events such as conferences or prayer meetings.

Sharing your information

For Supporters and Volunteers, we will not share your personal data with anyone outside Besom.

For Referring Agencies and Clients, will not normally share any information we hold about you to others without your prior consent, unless it is as a necessary part of providing you with our service(s).

Retaining and deleting your information

We will take all reasonable steps to ensure that the information we hold about you is kept secure. We will only hold your personal data for as long as it is required.

Deleting your information may involve either the removal of the data or its anonymization, meaning that it no longer continues to be personal data that will identify you. Please contact us using the details below if you need to request that your data be deleted.

Access to your information and correction

You have the right to request details of the information we hold about you. To do this, you should send an email to the address below. We will respond to your request within 30 days of receiving the written request. You have the right to request that we update or correct any information we hold about you. Please contact us using the details below to let us know what needs correcting.

Changes to our privacy policy

We keep our privacy policy under regular review. This privacy policy was last updated on

25 May 2018

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you.

By email: besomtaunton@googlemail.com

By phone: 07432 629444

For more information about your legal rights in relation to the information we hold about you, please visit the Information Commissioner's Office at ico.org.uk